

John S. Nelson
Director Procurement/Assistant Secretary
West Publishing Corporation
610 Opperman Drive, D6-N1900
Eagan, Minnesota 55123
Email: john.s.nelson@thomsonreuters.com

February 2, 2022

Ms. Teresa Deaton-Reese, CPPO, CPPB
Procurement Consultant
Indiana Department of Administration

Re: Executive Summary for Response to RFP 22-69462, Parent/Relative Locator Service (PLS) for Indiana Department of Child Services (DCS) – Thomson Reuters/West as Respondent

Dear Ms. Deaton-Reese:

We understand the enormous cost of uncollected court-ordered child support payments and the impact on the families that are not receiving the financial support that they are due. We further understand the efforts required by state agencies such as the Indiana Department of Child Services (IN DCS) in locating non-custodial parents, missing parents, or other relatives.

Summary of Ability and Desire to Supply the Required Products/Services

Fortunately, Thomson Reuters can provide a cost-effective solution to the acknowledged challenges, according to the requirements in RFP Section 1. We believe our offer provides the best value for IN DCS, and our technical, business, and cost proposals provide the details regarding how we can meet the locate and incarceration research requirements of the Child Support Bureau and the Welfare Investigator Team, as well as the related account support.

Thomson Reuters is a leading provider of information services. Our products include highly specialized information-enabled software and tools for legal, tax, accounting, and compliance professionals, combined with the world's most global news service—Reuters. The business has operated in more than 100 countries for more than 100 years. With our unique ecosystem, we bring a wide range of data expertise, information systems implementation, and solution development experience to support government agencies in their missions and contribute to societal good.

West Publishing Corporation, a Thomson Reuters business, is the contracting entity for CLEAR and is well recognized for providing exceptional products and customer service to investigative and due diligence efforts across all levels of government and across multiple industries in

corporate and legal sectors. Thomson Reuters CLEAR is a web-based research tool that provides access to billions of public records, proprietary records, and publicly available information for various due diligence and investigative purposes, including locating individuals and recovering uncollected child support. Drawing on a broad collection of sources, CLEAR provides excellent data for locating people, such as bank account header data, credit header data (including live gateway access), and real-time cell phone data. CLEAR also provides access to information regarding assets, death records, incarceration data, and much more.

Thomson Reuters CLEAR is currently being used by Indiana Child Support and also is currently relied upon by other government agencies in locating hard-to-find parents. We would like to continue providing the benefits of using CLEAR to the Indiana Department of Child Services.

Vendor/Respondent Information

The table below provides vendor information for West:

Legal Contracting Entity:	West Publishing Corporation
Doing Business As (DBA):	West, a Thomson Reuters business
Corporate Address:	610 Opperman Drive, Eagan, MN 55123
Remittance Address:	P.O. Box 6292, Carol Stream, IL 60197-6292
Federal Tax ID #:	41-1426973
DUNS #:	14-850-8286
Cage Code:	89101
Company Size:	Large
IN Bidder Number:	5125
NAICS Codes:	511199; 511210; 518210; 519130; 519190; 541199 (These NAICS codes are the ones most typically engaged.)

Respondent Contact information

Primary Contact for Respondent's Proposal:	Karla Snellings
Contact Title	Senior Proposal Manager
Contact Email:	karla.snellings@thomsonreuters.com
Contact Phone:	703-909-9064

Status with Indiana Secretary of State

West is registered with the Office of the Indiana Secretary of State to do business in Indiana and is in good standing.

Extending Pricing to Other Government Bodies

West's offer is customized for the Indiana DCS, including the Child Support Bureau, the Child Welfare Investigator team, and potentially local county prosecutors' offices, as indicated in RFP

Section 1.4, Summary Scope of Work. We provide products and pricing specific to individual customers' needs, so decline extension of the prices offered here to other government bodies. As with all of our government customers, we would work in good faith with other agencies and government entities to provide the appropriate product and content for their needs with cost-effective pricing.

Other Information

We very much appreciate the Indiana Department of Child Services as a valued customer and hope to continue providing the benefits of our solutions to your department. We would be glad to provide a demonstration of the offered capabilities if that would be helpful to the evaluation of our proposal.

Sincerely,



John S. Nelson
Director of Procurement
Authorized Signatory
West, a Thomson Reuters business
Email: john.s.nelson@thomsonreuters.com
Direct: 763-326-4505